

## WARRANTY INFORMATION KINETIC CUSTOMS

### THE RAPTOR Framing Hammer HEAD ONLY

This product (head only) includes a warranty of two (2) years to be free from defects in materials and workmanship. To make a claim against said warranty, proof of original purchase must be provided to Kinetic Customs once any defect is found. During this period, subject to certain conditions and exceptions, Kinetic Customs will replace, or repair if appropriate, any part which meets warranty criteria and is confirmed by Kinetic Customs to be defective. We may ask for further information, including photographs of any defect found.

This warranty does not include the magnet which may require replacement over time and with use. This warranty does NOT apply to any part or item damaged in any way which Kinetic Customs determines to be misuse, abuse, normal wear and tear (inc powder coating or other aesthetic plating), or repairs made and attempted by any other party than Kinetic Customs.

Nail hammers are designed for use with common unhardened nails only. The intended use of this product is for framing work. Any tool struck on the face, side, claws or handle with another hardened object will be considered misuse and will not be considered a reasonable fault or issue. If a full replacement of any part or product is appropriate and the claim meets warranty criteria, Kinetic Customs may replace the part or product with any new or updated version of said part or product. To make a claim against the above warranty, please email [accounts@kinetic-customs.co.uk](mailto:accounts@kinetic-customs.co.uk) with proof of original purchase and details of any defect.

### THE RAPTOR framing hammer ALUMINIUM SHAFT ONLY

This product (shaft only) includes a warranty of one (1) year to be free from defects in materials and workmanship. To claim against said warranty, proof of original purchase must be provided to Kinetic Customs once any defect is found. **Please note, this modular part is intended to be a replaceable part, much like a wooden handled framing hammer and may wear over time & with use. This part is not intended to be subjected to consistent overstrike and damage that occurs due to regular overstrike may not be included in this warranty.** Claims outside of this period of one (1) year will be at the discretion of Kinetic Customs. We may ask for further information, including photographs of any defect found.

During this period, subject to certain conditions and exceptions, Kinetic Customs will replace, or repair if appropriate, any part which meets warranty criteria and is confirmed by Kinetic Customs to be defective. This warranty does not include the textured rubber grip or plastic liner insert which is replaceable and is expected to wear over time and with use, nor does it apply to the anodised finish. This warranty does NOT apply to any part or item damaged in any way which Kinetic Customs determines to be misuse, abuse, normal wear and tear, or repairs made and attempted by any other party than Kinetic Customs.

Nail hammers are designed for use with common unhardened nails only. The intended use of this product is for framing work. Any tool struck on the face, side, claws or handle with another hardened object will be considered misuse and will not be considered a reasonable fault or issue. If a full replacement of any part or product is appropriate and the claim meets warranty criteria, Kinetic Customs may replace the part or product with any new or updated version of said part or product. To make a claim against the above warranty, please email [accounts@kinetic-customs.co.uk](mailto:accounts@kinetic-customs.co.uk) with proof of original purchase and details of any defect.

#### **THE RAPTOR framing hammer TITANIUM SHAFT ONLY**

This product (shaft only) includes a warranty of two (2) years to be free from defects in materials and workmanship. To claim against said warranty, proof of original purchase must be provided to Kinetic Customs once any defect is found. During this period, subject to certain conditions and exceptions, Kinetic Customs will replace, or repair if appropriate, any part which meets warranty criteria and is confirmed by Kinetic Customs to be defective. We may ask for further information, including photographs of any defect found.

This warranty does not include the textured rubber grip or plastic liner insert, the grip is a replaceable part which is expected to wear over time and with use. This warranty does NOT apply to any part or item damaged in any way which Kinetic Customs determines to be misuse, abuse, normal wear and tear, or repairs made and attempted by any other party than Kinetic Customs. This warranty does not include the anodised colour finish which is expected to wear with use.

Nail hammers are designed for use with common unhardened nails only. The intended use of this product is for framing work. Any tool struck on the face, side, claws or handle with another hardened object will be considered misuse and will not be considered a reasonable fault or issue. If a full replacement of any part or product is appropriate and

the claim meets warranty criteria, Kinetic Customs may replace the part or product with any new or updated version of said part or product. To make a claim against the above warranty, please email [accounts@kinetic-customs.co.uk](mailto:accounts@kinetic-customs.co.uk) with proof of original purchase and details of any defect.

### **THE NIGHTHAWK Framing Hammer HEAD ONLY**

This product (head only) includes a warranty of two (2) years to be free from defects in materials and workmanship. To make a claim against said warranty, proof of original purchase must be provided to Kinetic Customs once any defect is found. During this period, subject to certain conditions and exceptions, Kinetic Customs will replace, or repair if appropriate, any part which meets warranty criteria and is confirmed by Kinetic Customs to be defective. We may ask for further information, including photographs of any defect found.

This warranty does not include the magnet which may require replacement over time and with use. This warranty does NOT apply to any part or item damaged in any way which Kinetic Customs determines to be misuse, abuse, normal wear and tear (inc powder coating or other aesthetic plating), or repairs made and attempted by any other party than Kinetic Customs.

Nail hammers are designed for use with common unhardened nails only. The intended use of this product is for framing work. Any tool struck on the face, side, claws or handle with another hardened object will be considered misuse and will not be considered a reasonable fault or issue. If a full replacement of any part or product is appropriate and the claim meets warranty criteria, Kinetic Customs may replace the part or product with any new or updated version of said part or product. To make a claim against the above warranty, please email [accounts@kinetic-customs.co.uk](mailto:accounts@kinetic-customs.co.uk) with proof of original purchase and details of any defect.

### **THE NIGHTHAWK framing hammer EVO TITANIUM SHAFT ONLY**

This product (shaft only) includes a warranty of two (2) years to be free from defects in materials and workmanship. To claim against said warranty, proof of original purchase must be provided to Kinetic Customs once any defect is found. During this period, subject to certain conditions and exceptions, Kinetic Customs will replace, or repair if appropriate, any part which meets warranty criteria and is confirmed by Kinetic Customs to be defective. We may ask for further information, including photographs of any defect found.

This warranty does not include the textured rubber grip or plastic liner insert, the grip is a replaceable part which is expected to wear over time and with use. This warranty does NOT apply to any part or item damaged in any way which Kinetic Customs determines to be misuse, abuse, normal wear and tear, or repairs made and attempted by any other party than Kinetic Customs. This warranty does not include the anodised colour finish which is expected to wear with use.

Nail hammers are designed for use with common unhardened nails only. The intended use of this product is for framing work. Any tool struck on the face, side, claws or handle with another hardened object will be considered misuse and will not be considered a reasonable fault or issue. If a full replacement of any part or product is appropriate and the claim meets warranty criteria, Kinetic Customs may replace the part or product with any new or updated version of said part or product. To make a claim against the above warranty, please email [accounts@kinetic-customs.co.uk](mailto:accounts@kinetic-customs.co.uk) with proof of original purchase and details of any defect.

**Hickory Shaft Products:** Hickory shafts broken due to overstrike will not automatically be replaced or repaired. All replacements are at the discretion of Kinetic Customs and any issues in this regard should be emailed to [accounts@kinetic-customs.co.uk](mailto:accounts@kinetic-customs.co.uk)

We recommend that hickory shaft products are soaked head down overnight in linseed oil regularly to keep the wood moist and avoid any looseness over time, especially in countries with a warm climate.

**Raw steel products / raw exposed steel areas on ANY PRODUCT:** Please be aware that raw steel products or exposed raw steel areas on a coated tool can rust if left damp or wet or stored in a damp environment. A small amount of rust can also appear during transit due to changing temperatures and condensation. If you have chosen a raw product or a product which has raw exposed areas, please ensure you dry your tool after use and use a suitable protective coating if necessary. Kinetic Customs takes no responsibility for items that have rusted due to being left in wet or damp conditions or environments. Information for removing small amounts of rust can be found in the leaflet accompanying your item.